

## Customer Service Report for LSSB

For the period: Thursday, January 01, 2009 12:00:00 AM to Saturday, January 31, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>Application Support</b>											
Web Apps-Troubleshoot	0	1	0	0	0	0	0	1	0	0	15
<b>NIH Services</b>											
Other	1	0	0	0	0	0	0	0	1	0	2
<b>OS/390</b>											
Database	1	0	0	0	0	0	0	0	1	0	25
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	4	0	3	0	0	1	0	0
<b>Grand Total:</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>6</b>

Total Tickets Closed:	4
Total Tickets Assigned/Pending/Checked Out:	3
Total Tickets Created:	7